

NOVEMBER 2008 Information required when your Polar Heart Rate Monitor is returned to **Fitness Maintenance** for Service. Please complete the details in all fields, and print out this form to be included with your repair. Please securely package and post your repair with your **Name, address and contact number CLEARLY PRINTED on the outside of the packing** - (an Express Post Satchel is preferred) to:

Fitness Maintenance Pty Ltd
PO Box 7178, Hutt Street, South Australia 5000

Name: Your Name /
Business Name

Repairs can be returned to a Business address to obtain a signature if not available at a home address

Business Street

or Home Suburb

Address City or State

Preferred Post Code

Email Preferred method

Phone # 8.30am to 5.00pm

Note. A repair will be delayed if you can not be contacted on the above phone number or email address between normal office hours of 8.30am - 5.00pm (CST); should this be necessary. If you have to be phoned for payment or insufficient fault details, this could increase the total repair charge.

Is **Priority Service** required? **Extra \$11.00 per repair applies** <- Yes <- No

For **PRIORITY CLEARLY INDICATE IN BOLD TEXT on OUTSIDE** of packing.

Is this repair a Polar Limited Warranty? (no costs involved if found defective)
(see your user's manual for conditions of the factory warranty) <- Yes <- No

If claiming a factory warranty fault, * PROOF of PURCHASE IS REQUIRED *** (a copy of your receipt or invoice) from an authorised Polar dealer. Note:** If there are **No Faults Found** with the product, a charge of **\$18.50** will apply to cover labour and return freight costs.

Is a money order enclosed? (No Cash Please - credit card details preferred) <- Yes <- No

Authorise a maximum amount of the repair transaction before we contact you. ie A suggested total cost of the repair including return freight is no more than \$90.00 \$

If the repair will exceed the maximum authorised limit above, you will be contacted before proceeding. You will only be charged for the repairs needed if credit details are supplied.

Credit Card: <- Visa Card <- Mastercard

Number:
Max 16 digits

Expiry Date:

Supplying credit card payment details will fast track the repair being completed and returned.

Preferred method of return (**Signature Required** - can be delivered to work address)

Signature Required: The courier **will not deliver** the repair **without a signature**

No Signature Required: **Courier will always deliver/leave** the repair

No Signature Required: **Australia Express Post will always deliver/leave** the repair to the above address or PO box.

Please detail the exact problem or symptoms that the unit is exhibiting. More details can be put on the back.

Insufficient details could increase total labour time and repair cost in locating the problem.

Note. Non acceptance of a requested quote is **\$18.50** to cover labour and return freight costs.

PLEASE legibly PRINT your **Name, Address and Phone Number** on the **OUTSIDE** of the Express Post Satchel or shipping package otherwise your repair could be delayed by being entered last into the daily input queue. If the repair is to be returned to a Business Address - the COMPANY NAME must also be provided. Please print out and include the first page of this form with your repair.